



Sage ERP MAS 90 Product Update 18 or higher

Product Update 18 will enable Sage ERP MAS 90 and 200 customers to comply with rules that have been mandated by the Payment Card Industry Data Security Standards (PCI-DSS).

Compliance to these standards to safeguard customer data required updates to the field and table structure in the Sales Order and Accounts Receivable modules. After installing Product Update 18, each company will undergo a data conversion to apply these changes to the existing company data tables.

Please use the following data conversion best practices to ensure a successful Product Update conversion.

Note: For optimum performance these tasks should be performed on the server.

1. Back up all companies and all system files.
2. Make sure all users are out of the system and there are no processes that may use or scan company data during the installation or conversion (for example, Automatic data imports, Active scanning antivirus software, or 3rd party data entry).
3. Perform an Integrity Check of all tables in the Accounts Receivable and Sales Order modules.
 - a. Select Library Master Utilities menu > Rebuild Key Files. Click OK.
 - b. Select a company code and the *Sales Order* module code.
 - c. Select the Integrity Check check box.
 - d. Click the Select All button.
 - e. Click Proceed.
 - f. Save the rebuild log.
 - g. Repeat steps a through f but use the Accounts Receivable module in step b.
Note: Checking and rebuilding large datasets can take a significant amount of time. To minimize user impact, perform these tasks after business hours.
4. Review the rebuild logs. If bad records or dictionary discrepancies are found in the logs, the files will need to be corrected before the installation and conversion to Product Update 18.
 - a. If you are not trained for use with these utilities contact a certified business partner or Sage Customer support for assistance.
 - b. After correcting the affected files, test the system and perform another backup.
 - c. Repeat step 3 (integrity check) on the rebuilt files.
5. Review the rebuild logs. If no problems are found in the logs, install the Product Update.
6. After the installation finishes, using Company Maintenance, select a company and click Convert.
7. **SU 18 only:** If the company uses the credit card module, install hot fix [AR4043-T](#) after conversion to improve period end performance after installing SU18. Please see KO [523870](#) for additional information. *This fix is included in SU19 or higher.*

If the data is not examined and corrected prior to the conversion process and corrupted records or tables are encountered, the conversion will end. The table(s) where an error was encountered will be captured and reported in an error message. If the conversion process is aborted in this manner, the system and company data should be restored from the backup created in step 1 and the files noted in the conversion message should be corrected. Data correction should only be performed under the direction of a Sage customer support representative. Contact a reseller or Sage customer support at (800) 854-3415 for assistance.