



Microsoft FRx 6.7 Service Pack 7

Release Notes for

Sage MAS 200 for SQL 3.7

June 2006

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Installation Instructions

These instructions explain how to download and install the Microsoft FRx 6.7 Service Pack from the FRx Software web site, <http://www.frxsoftware.com>. Because of the size of the service pack, you may want to download it when your Internet connection speed is the fastest.

This service pack release contains the appropriate files and components needed to update and run the following Microsoft FRx programs:

- FRx[®] Report Designer
- FRx[®] DrillDown Viewer
- FRx[®] Report Launcher
- FRx[®] Report Manager
- FRx[®] Report Server
- FRx[®] Report Wizard
- FRx[®] WebPort

You should install the service pack on all workstations and servers where Microsoft FRx is currently installed. All of your current Microsoft FRx programs will need to be updated with this service pack. The installation requires the existence of Microsoft FRx executables to be present or it will not install any files.

All Microsoft FRx programs should be closed before the service pack is applied. Administrative rights are required to update FRx WebPort.

The file FRxReg67.cmd is installed during the service pack installation. This utility is designed to be run from any Microsoft FRx Thin Client workstation and will register the files that have been updated by this service pack. Thin Client workstations do not need to have the full service pack installed on them.

Installation Types and Considerations

There are a variety of ways to install Microsoft FRx components. The following descriptions will help you understand how you should install the service pack according to your install scenario.

Microsoft FRx directory on the server with Thin Client workstations

The Thin Client installation is described as workstations that launch executables from a file or application server. You must first install this service pack to the Microsoft FRx directory on your application server and then follow the steps outlined below in “Updating Thin Client workstations”.

Microsoft FRx directory on local workstations with a shared Sysdata (Fat Client with shared Sysdata directory)

The fat client with a shared Sysdata directory is described as a workstation that launches the Microsoft FRx executable from the workstation and retrieves company information, specification sets, and security from a shared location. You must install this service pack to the Microsoft FRx directory on every workstation.

Microsoft FRx directory on local workstation (Stand alone)

The stand alone installation is described as a workstation that has Microsoft FRx executables installed on it. The company information, specification sets, and security are also located locally. You must install this service pack to the Microsoft FRx directory on every workstation.

Core Products

Includes FRx Report Designer, FRx DrillDown Viewer, FRx Report Launcher, FRx Report Manager, and FRx Report Wizard

From the workstation or server that has Microsoft FRx components installed on it:

1. Double click on the service pack executable to start the installer.
2. The Welcome Screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.
4. Select **FRx Report Designer, FRx Report Launcher, FRx DrillDown Viewer, FRx Report Manager, and FRx Report Wizard**. Click **Next**.
5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.

Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neighborhood.

6. Click **Next** to start updating files. The progress indicator will appear.
7. Once the installation has updated the Microsoft FRx core files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

FRx Report Server

Prior to applying this service pack, FRx Report Server must be shut down. To properly shut down the FRx Report Server application, select the Stop | Shutdown button. Please note that clicking on the X in the top right corner of the screen does not shut down Report Server and your files would not be updated with the service pack installation.

From the FRx Report Server workstation / server:

1. Double click on the service pack executable to start the installer.
2. The Welcome screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.
4. Select **FRx Report Server**. Click **Next**.
5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.

Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neighborhood.

6. Click **Next** to start updating files. The progress indicator will appear.
7. Once the installation has updated the FRx Report Server files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

Microsoft FRx Web Components

This option should be selected and installed on any machine or server on which FRx WebPort and the FRx Web Administrator are installed.

When Microsoft FRx Web Components are selected, BCL easyPDF[®] print driver setup files are updated in the BCL folder in the FRx WebPort directory. This driver must be installed in order to create printer friendly reports in PDF format.

1. Double click on the the service pack executable to start the installer.
2. The Welcome screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.

-
4. Select Microsoft FRx Web Components. Click Next.
 5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.
Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neighborhood.
 6. Click **Next** to start updating files. The progress indicator will appear.
 7. Once the installation has updated the Web Component files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

Updating Thin Client workstations

Complete these steps from every Thin Client workstation after the service pack was installed to the shared directory network.

1. Locate **FRxReg67.cmd** in the Microsoft FRx program directory on the server.
2. Double click the file, **FRxReg67.cmd**.

A command line box will appear momentarily, indicating that the files are being registered on the Thin Client workstation. This completes the update of the Thin Client workstation.

Restoring the Backup

On rare occasions, you may be required to restore the previous version of Microsoft FRx files. For each installation of the service pack, a Backup directory is created. In addition, there is a file named UnWise.exe in each directory that was updated by the service pack.

1. Locate and double click **UnWise.exe**.
2. The Welcome screen will display. Select **Automatic**. Click **Next**.
3. To restore the files, click **Finish**.

Technical Information

Certified Environment

This service pack release of Microsoft FRx has been certified on the following databases:

Platform	Version	Driver
MS SQL Server	2005 (SP1)	2000.86.1830.00

System Requirements Update

Application server requirements

Microsoft® Internet Information Services (IIS) is not required software on the application server.

Web server requirements

Microsoft® Java Virtual Machine (MSJVM) is required on the Web server where WebPort will be installed.

Mail Services (Outlook or any MAPI compliant email software) is not required on the Web server.

Microsoft® Office (productivity component) is not required software on the Web server.

OLAP Analysis is not performed on the Web server and so neither SQL Server™ 2000 Analysis Services Client nor SQL Server™ OLAP Services Client are required.

Specific to Windows 2000 Servers.

Add the local EVERYONE user to the root web directory and make sure ALL objects under it "Inherit From Parent Object".

Additional Steps for Network Clients

By default, Windows security settings only allow .NET Framework components to be run from folders on the local computer. This service pack includes new

functionality that cannot be used on a network client ("thin client") with the default Windows security settings. To make the necessary changes on network client computers, install the service pack, and then complete the following steps from each network client:

- 1) Browse to the shared Microsoft FRx directory.
- 2) Double-click the FRxReg67.cmd file.

For more information on .NET code access security, see <http://msdn.microsoft.com/library/default.asp?url=/library/en-us/cpguide/html/cpconcodeaccesssecurity.asp>

Client Setup Update

An additional service pack has been released to update the Microsoft FRx Client Setup components. This update is required to ensure that the necessary .NET security changes are made to allow Microsoft FRx components to be run from a network path. If you are using Microsoft FRx Client Deployment to install Microsoft FRx on new network client computers, we recommend that you download and install the Client Setup Update. The FRx6707032-ClientSetup.zip file is available as a separate download.

Microsoft .Net Framework 1.1: Service Pack 1 Upgrade

Microsoft .Net Framework 1.1 is installed with Microsoft FRx 6.7. There is a service pack (Service Pack 1) for 1.1 that is required to use the Report Wizard. You may see one of the messages below if you have not already applied the service pack:

1. Run-Time error '-2146233078 (8013150a)':
Security error

or
2. Run-time error '-2146232063 (80131901)':
*A valid license cannot be granted for the type
Syncfusion.Windows.Forms.Grid.GridModel. Contact the manufacturer of the
component for more information*

Service pack 1 for Microsoft .Net Framework 1.1 may be downloaded from the Microsoft web site:

<http://www.microsoft.com/downloads/>

Current Files as of this Service Pack specific to Sage MAS 200 for SQL 3.7

Microsoft FRx File Name	File Size (in bytes)	Version Number	Date
FSMAS90SQL60.dll	423,536	6.7.0.387	05/10/2006

Please note that the complete list of files included in this service pack has been moved into a separate document. You can download this document separately from the web site you downloaded the service pack from. This document is referred to as the *Current File List*.

Known Issues

Report Server

During processing or queuing of reports, the Microsoft FRx queue database (FRxQue32.mdb) becomes corrupted. While the database is corrupt, clients and the Report Server cannot access it – new reports cannot be queued, and previously queued reports cannot be processed. Creating a new queue database (see ERROR: Runtime Error 3343 Unrecognized Database Format at the following url:

<http://www.frxsoftware.com/FRxSoftware/LeftNav/Knowledgebase/FRx+Reporter/KB14328112003.htm>)

or compacting and repairing the database allows the Report Server to continue operation, but the corruption occurs again a short time later.

Occurrences of any of the following may indicate that the FRxQue32.mdb file is corrupt. These are only examples – other errors or problems that are encountered may also indicate corruption.

- Run-time error '-2147467259 (80004005)': Unrecognized database format '\\server_name\share\FRx_directory\Sysdata\FRxQue32.mdb'
- Run-time error '3343': Unrecognized database format. (occurs when starting the Report Server or when queuing reports)
- Error 3709. The connection cannot be used to perform this operation. It is either closed or invalid in this context. (occurs when starting the Report Server)
- Please update the ports on the System tab in order to initialize the Report Server. (message displayed when starting the Report Server).

Workaround

Refer to the following FRx Knowledge Point article for an explanation of this problem and steps to prevent it from occurring.

PROB: Corruption Occurs Frequently in Report Server Queue Database (FRxQue32.mdb)

Refer to the following url:

<http://www.frxsoftware.com/FRxSoftware/LeftNav/Knowledgebase/FRx+Reporter/KB16143262003.htm>

Resolved Issues List

Issues Resolved with this Service Pack release

FRx Report Designer

SMR #	Title
22135	Exporting formulas in Excel causing a 0 to print in CALC column above and below data.
22168	Column Desc Format options spread not correct if using gl & forecaster columns.
22179	When registering an organization in FRx and the organization name is 30 characters or longer you will receive an error "Invalid Authorization number.
22336	When exporting only the exception report data from DrillDown Viewer to Formatted Excel (.xls) and HTML, the resulting Excel worksheet contains no exception data.
22362	When drilling into the account level of a report that is using the Subtotal on Segment feature in the catalog, the variance percentage between the budget and actual balances are incorrect.
22373	Increase ten year calendar limitation in FRx to 40 years.
22388	When DrillTotals=True in the FRx.ini file and you try to drill down on a CALC row, only one line displays instead of displaying the units from the tree.
22411	Calculation column that uses a value from another calculation column with an NP print control and a special format mask of 0.00% is using the catalog rounding option of whole dollars.
22492	When drilling into the account level detail of a report that includes a full account and an account with wild cards, the top line account level detail will display the actual account number or blank instead of zero.
22585	The 'Sort GL accounts by natural code' option in the Catalog Acct/Tran Detail tab does not work properly when the natural code is the 2nd segment.
22590	Error 5 when generating OLAP server cube output. Note: This issue has been resolved, but currently requires that the report be generated to Financial & Account detail level.
22752	When @edate is used in a CALC column it will only pull a date of 12/30/1999. Even if you manually enter a period code and year, the 12/30/1999 date is displayed.
22784	When using a CS Print Control in the row format, rounding to whole dollars in the Catalog, and using the SR Print Control in the column, the amounts with a CS Print Control in the row format do not print with decimal places.
22920	When using CCAVG with a YTD column in the column layout, FRx is not using the correct exchange rate.
22921	Error 9: Subscript out of Range when generating a report with a tree including the Summary Level of the tree and using Row Linking along with Calculate Columns First calculation priority.
23090	Error 1004: Application defined or object-defined error when exporting report to Formatted Excel, either from the DrillDown Viewer or directly to Formatted Excel, with 'Export Formulas' option checked in the Export Options.
23167	Renaming a filename (when Currency Translation is turned off and a live company is the default company), then saving the file to a directory location, causes the filename extension to default to an FRV type.
23236	Receiving Error 5 when setting a company as default with Null values in COMPANY_CONTROLS table. Prior to Service pack R06 we would receive

SMR #	Title
	the following error when Null Values existed in the COMPANY_CONTROLS (calendar table and in other GLs)
23245	Percentage in CALC column is incorrect when the CALC column uses amounts from NP column and the 'Use rounded values for calculations and totals' is selected in the Report

FRx DrillDown Viewer

SMR #	Title
17224	When generating a report twice using a different unit in the tree, and different output paths but same name, the Drilldown viewer will show data for first report ran.
20838	Improve performance time on exporting to ASCII text file in 6.7.
22361	When you drill down on the summary level row that shows the summary amount the display shows the departmental breakdown for the FWC company and the total for FW company.
22570	Subtotal on Segment option in the Report Options Acct/Tran Detail tab in the catalog causes account detail to show the same accounts and information on page 2 as appears on page 1 in the DrillDown Viewer.
22652	The 6.7 DrillDown Viewer is not able to open a file that was generated as an .FRZ that was password protected.
22746	If you generate the same report book twice with difference reporting dates and leave the Drilldown viewer open the data is the same for both reports.
22879	Using the View menu with the Subtotals option in the DrillDown Viewer it displays the wrong subtotal amounts when using the 'Use Account Filter' option.
23038	Allow for an options to either 'Print From Screen' or 'Print From File' in the DrillDown Viewer.
23072	Recieve Error "Overview Information for Printing" in Drilldown viewer when opening 4.x .FRV with 6.7 Drill Down Viewer.

FRx Report Launcher

SMR #	Title
22597	Out Put files are not being placed in the correct Out Put location specified in the catalog, when there are multiple catalogs with the same name with different company's specified
22728	Report server doesn't process Launcher overrides when security is on.

FRx Report Manager

SMR #	Title
19247	In Report Manager Ctrl+F1 will not close the Getting Started Window.
20891	Report Manager Properties Output location is not disabled for generated reports.
22420	When using the email function in Report Manager and selecting the option to Insert Link, Report Manager e-mails the .FRB file as an attachment and not a link.
22542	When inserting a file into a Report Book, content case is not kept. All letters are changed to lower case.

22571	PDF icon in Report Book and DDV ReportBook are the incorrect PDF icon.
22625	If there are no headers/footers defined in Report Book, print FRx reports the same as if done through DDV/Designer.
22631	Report Manager will not print all worksheets within an Excel workbook file.
22632	Report Manager is not generating the same report options as selected in the Tools Options screen
22776	Use Excel automation to print Excel workbooks in Report Manager.
22777	Printing a report book Errors "Print operation failed. Will try to display the print document in its current state. System.OutOfMemoryException Out of memory"
22778	Report book printing is very slow.
22852	Error 5 Invalid Procedure Call or Argument when trying to modify a schedule for a scheduled report in Report Manager.
23012	Printing a report book results in output with very poor quality compared to the same documents printed outside of a report book.

FRx Report Server

SMR #	Title
22386	Error "unable to connect to FRXForecaster Databae, possibly because of incorrect login or password". when generating a report to the Report Server that includes a Forecaster Company.
23142	Generate a Forecaster and GL report to the Report Server with more then one GL company in the tree. Select one unit to run and receive Invalid procedure call or argument.

FRx WebPort

SMR #	Title
22537	When trying to open an .frd report in webport that has a Column Header that spreads across NP columns you will get error "Report failed to load: Number 0. Description: ofrxhtml.gethtml Subscript out of range".

Issues Specific to FRx DirectLink and the FRx-Forecaster Integration

SMR #	Title
22698	Selecting an account in the Link to Forecaster Forecaster Accounts link, shows no description when choosing any segment of an account in the dropdown.

Technical Support

Contacting Technical Support

If you have any questions regarding this release, please contact **Sage Software Support** at 1-800-854-3415 or logon to Sage Online Support and Services at <http://www.sagesoftwareonline.com/eServices/main/frmLogin.aspx>

For Microsoft FRx Professional or Enterprise Edition:

Please contact FRx Software Technical Support at 1-800-FRx-SOLVE (1-800-379-7658).