



Microsoft FRx 6.7 Service Pack 6
Release Notes for
Sage MAS 90 and MAS 200 ERP 4.x
February 2006

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Installation Instructions

These instructions explain how to download and install the Microsoft FRx 6.7 Service Pack from the FRx Software web site, <http://www.frxsoftware.com>. Because of the size of the service pack, you may want to download it when your Internet connection speed is the fastest.

This service pack release contains the appropriate files and components needed to update and run the following Microsoft FRx programs:

- FRx[®] Report Designer
- FRx[®] DrillDown Viewer
- FRx[®] Report Launcher
- FRx[®] Report Manager
- FRx[®] Report Server
- FRx[®] Report Wizard
- FRx[®] WebPort

You should install the service pack on all workstations and servers where Microsoft FRx is currently installed. All of your current Microsoft FRx programs will need to be updated with this service pack. The installation requires the existence of Microsoft FRx executables to be present or it will not install any files.

All Microsoft FRx programs should be closed before the service pack is applied. Administrative rights are required to update WebPort.

The file FRxReg67.cmd is installed during the service pack installation. This utility is designed to be run from any Microsoft FRx Thin Client workstation and will register the files that have been updated by this service pack. Thin Client workstations do not need to have the full service pack installed on them.

Installation Types and Considerations

There are a variety of ways to install Microsoft FRx components. The following descriptions will help you understand how you should install the service pack according to your install scenario.

Microsoft FRx directory on the server with Thin Client workstations

The Thin Client installation is described as workstations that launch executables from a file or application server. You must first install this service pack to the Microsoft FRx directory on your application server and then follow the steps outlined below in “Updating Thin Client workstations”.

Microsoft FRx directory on local workstations with a shared Sysdata (Fat Client with shared Sysdata directory)

The fat client with a shared Sysdata directory is described as a workstation that launches the Microsoft FRx executable from the workstation and retrieves company information, specification sets, and security from a shared location. You must install this service pack to the Microsoft FRx directory on every workstation.

Microsoft FRx directory on local workstation (Stand alone)

The stand alone installation is described as a workstation that has Microsoft FRx executables installed on it. The company information, specification sets, and security are also located locally. You must install this service pack to the Microsoft FRx directory on every workstation.

Core Products

Includes Report Designer, DrillDown Viewer, Report Launcher, Report Manager, and Report Wizard

From the workstation or server that has Microsoft FRx components installed on it:

1. Double click on the service pack executable to start the installer.
2. The Welcome Screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.
4. Select **Report Designer, Report Launcher, DrillDown Viewer, Report Manager, and Report Wizard**. Click **Next**.
5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.

Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neighborhood.

6. Click **Next** to start updating files. The progress indicator will appear.
7. Once the installation has updated the Microsoft FRx core files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

Report Server

Prior to applying this service pack, Report Server must be shut down. To properly shut down the Report Server application, select the Stop | Shutdown button. Please note that clicking on the X in the top right corner of the screen does not shut down Report Server and your files would be not be updated with the service pack installation.

From the Report Server workstation / server:

1. Double click on the service pack executable to start the installer.
2. The Welcome screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.
4. Select **Report Server**. Click **Next**.
5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.
Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neighborhood.
6. Click **Next** to start updating files. The progress indicator will appear.
7. Once the installation has updated the Report Server files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

Web Components

This option should be selected and installed on any machine or server on which WebPort and the Web Administrator are installed.

When Microsoft FRx Web Components are selected, BCL easyPDF® print driver setup files are updated in the BCL folder in the WebPort directory. This driver must be installed in order to create printer friendly reports in PDF format.

1. Double click on the the service pack executable to start the installer.
2. The Welcome screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.

-
4. Select Microsoft FRx Web Components. Click Next.
 5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.
Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neighborhood.
 6. Click **Next** to start updating files. The progress indicator will appear.
 7. Once the installation has updated the Web Component files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

Updating Thin Client workstations

Complete these steps from every Thin Client workstation after the service pack was installed to the shared directory network.

1. Locate **FRxReg67.cmd** in the Microsoft FRx program directory on the server.
2. Double click the file, **FRxReg67.cmd**.

A command line box will appear momentarily, indicating that the files are being registered on the Thin Client workstation. This completes the update of the Thin Client workstation.

Restoring the Backup

On rare occasions, you may be required to restore the previous version of Microsoft FRx files. For each installation of the service pack, a Backup directory is created. In addition, there is a file named UnWise.exe in each directory that was updated by the service pack.

1. Locate and double click **UnWise.exe**.
2. The Welcome screen will display. Select **Automatic**. Click **Next**.
3. To restore the files, click **Finish**.

Technical Information

Certified Environment

This service pack release of Microsoft FRx has been certified on the following databases:

| Platform | Version | Driver |
|----------|---------|------------|
| Providex | 4.10 | 4.10.07.02 |

System Requirements Update

Application server requirements

Microsoft® Internet Information Services (IIS) is not required software on the application server.

Web server requirements

Microsoft® Java Virtual Machine (MSJVM) is required on the Web server where WebPort will be installed.

Mail Services (Outlook or any MAPI compliant email software) is not required on the Web server.

Microsoft® Office (productivity component) is not required software on the Web server.

OLAP Analysis is not performed on the Web server and so neither SQL Server™ 2000 Analysis Services Client nor SQL Server™ OLAP Services Client are required.

Specific to Windows 2000 Servers.

Add the local EVERYONE user to the root web directory and make sure ALL objects under it "Inherit From Parent Object".

Additional Steps for Network Clients

By default, Windows security settings only allow .NET Framework components to be run from folders on the local computer. This service pack includes new

functionality that cannot be used on a network client ("thin client") with the default Windows security settings. To make the necessary changes on network client computers, install the service pack, and then complete the following steps from each network client:

- 1) Browse to the shared Microsoft FRx directory.
- 2) Double-click the FRxReg67.cmd file.

For more information on .NET code access security, see <http://msdn.microsoft.com/library/default.asp?url=/library/en-us/cpguide/html/cpconcodeaccesssecurity.asp>

Client Setup Update

An additional service pack has been released to update the Microsoft FRx Client Setup components. This update is required to ensure that the necessary .NET security changes are made to allow Microsoft FRx components to be run from a network path. If you are using Microsoft FRx Client Deployment to install Microsoft FRx on new network client computers, we recommend that you download and install the Client Setup Update. The FRx6706062-ClientSetup.zip file is available as a separate download.

Microsoft .Net Framework 1.1: Service Pack 1 Upgrade

Microsoft .Net Framework 1.1 is installed with Microsoft FRx 6.7. There is a service pack (Service Pack 1) for 1.1 that is required to use the Report Wizard. You may see one of the messages below if you have not already applied the service pack:

1. Run-Time error '-2146233078 (8013150a)':
Security error

or
2. Run-time error '-2146232063 (80131901)':
*A valid license cannot be granted for the type
Synfusion.Windows.Forms.Grid.GridModel. Contact the manufacturer of the
component for more information*

Service pack 1 for Microsoft .Net Framework 1.1 may be downloaded from the Microsoft web site:

<http://www.microsoft.com/downloads/>

Current Files as of this Service Pack specific to Sage MAS 90 and MAS 200 ERP 4.x

| Microsoft FRx File Name | File Size (in bytes) | Version Number | Date |
|-------------------------|----------------------|----------------|-----------|
| FSMAS9065.DLL | 714,352 | 6.7.0.369 | 1/16/2006 |
| MAS_OTDI.DLL | 65,536 | 1.2.0.0 | 10/9/2003 |
| PVKIO32.DLL | 49,664 | 1.0.0.0 | 8/21/2002 |

Please note that the complete list of files included in this service pack has been moved into a separate document. You can download this document separately from the web site you downloaded the service pack from. This document is referred to as the *Current File List*.

Known Issues

Report Server

During processing or queuing of reports, the Microsoft FRx queue database (FRxQue32.mdb) becomes corrupted. While the database is corrupt, clients and the Report Server cannot access it – new reports cannot be queued, and previously queued reports cannot be processed. Creating a new queue database (see ERROR: Runtime Error 3343 Unrecognized Database Format at the following url:

<http://www.frxsoftware.com/FRxSoftware/LeftNav/Knowledgebase/FRx+Reporter/KB14328112003.htm>)

or compacting and repairing the database allows the Report Server to continue operation, but the corruption occurs again a short time later.

Occurrences of any of the following may indicate that the FRxQue32.mdb file is corrupt. These are only examples – other errors or problems that are encountered may also indicate corruption.

- Run-time error '-2147467259 (80004005)': Unrecognized database format '\\server_name\share\FRx_directory\Sysdata\FRxQue32.mdb'
- Run-time error '3343': Unrecognized database format. (occurs when starting the Report Server or when queuing reports)
- Error 3709. The connection cannot be used to perform this operation. It is either closed or invalid in this context. (occurs when starting the Report Server)
- Please update the ports on the System tab in order to initialize the Report Server. (message displayed when starting the Report Server).

Workaround

Refer to the following FRx Knowledge Point article for an explanation of this problem and steps to prevent it from occurring.

PROB: Corruption Occurs Frequently in Report Server Queue Database (FRxQue32.mdb)

Refer to the following url:

<http://www.frxsoftware.com/FRxSoftware/LeftNav/Knowledgebase/FRx+Reporter/KB16143262003.htm>

Resolved Issues List

Issues Resolved with this Service Pack release

Installation

| SMR # | Title |
|-------|--|
| 22392 | The Actsys32.mdb file is not upgraded when applying a service pack in a Windows XP Simplified Chinese Environment. |
| 22761 | An error is received when installing FRx Report Manager only. Then Report Manager will not run after the install. |
| 22822 | R05670 Does not update the Client Setup Folder with necessary install files |

Report Designer

| SMR # | Title |
|-------|---|
| 12372 | Effective Dates do not work properly. |
| 16152 | The use of XO in a Column format does not suppress the blank column's space when using a Tree format with multiple units. |
| 16288 | When saving a Catalog that utilizes email distribution, using any Save command on the Catalog causes the email 'Subject' field to go blank. |
| 17346 | When printing multiple copies of a report, the reports are collated even though the collation option is not selected. |
| 18678 | When deselecting the printing option to Collate Copies, multiple copies of the report still collates. |
| 20759 | When adding a sort row to the Row Format and Exporting to Excel with the option to export formulas marked, the total row in Excel is incorrect. |
| 21183 | User receives an Error 6: Overflow if FRx is stretched beyond a certain width (dual monitors). |
| 21230 | When selecting the Output type of ASCII, the Maximum lines per page edit box is disabled. |
| 21233 | An Error 200 is received when trying to delete the last Catalog from the Catalog screen. |
| 21293 | Users in the FRx Security Admin group cannot publish reports to the WebPort. |
| 21359 | An Error 3251 is received when saving an Account Set in a Link to Forecaster column of a Row Format. |
| 21408 | Underscores are missing in a Side by Side Report when there are multiple GL columns on each side of the Description Column. |
| 21508 | Using XCR on a Variance % Column does not display the correct sign when budgeting for a loss. |
| 21509 | If a default company is not chosen, a user still has access to the Ledger Refresh Maintenance Option under the Admin menu. |
| 21561 | When generating chained reports that use @TXTP+D in the Page Header/Footer section of a Catalog and using Period Ending for the Period Description in the Company information screen, the first report in the Chain will display the correct heading, but all subsequent reports show "For Month Ending". |

| SMR # | Title |
|-------|--|
| 21941 | When using a special format mask in a TOT row with a () and a %, performing an Edit Renumber Row results in an error "Runtime error 13: Type Mismatch". Frx then closes. |
| 21971 | Using the Print Control option of 'B0' within the Row Format does not work if a Special Format Mask is used in the Column Format. |
| 21983 | When cloning a company in FRx that has a Company Code with 14 or more characters in it, an error is received. |
| 21986 | When adding a user to the FRx Security Admin Group, that users loses the ability to publish reports to the Web. |
| 22016 | No data is received when a blank column exists between two selected column types. |
| 22020 | Columns are missing if a blank column exists prior to a selected column type. |
| 22045 | Column calculations with negative numbers are not exporting the formula to Excel correctly. |
| 22052 | Using Insert Codes in a Column Header and hard coding additional information in that header results in incorrect header information when the report is generated. |
| 22088 | If a user exports a Catalog from one Specification Set to another (same F32 file), and then delete that Catalog out of the new Specification Set, the Catalog is actually deleted out of the original Specification Set and not the new one. |
| 22107 | When using @Per/@Yr in a Column Format header, user receives an Invalid Header Code error. |
| 22129 | When you have a cell that has two calculations, you will get different results in the Drilldown Viewer than you will if you export to Excel. The wrong calculation priority is getting exported to Excel. |
| 22141 | Columns report incorrect data when pulling data from cells in an Excel spreadsheet and the column header has more than two alpha characters. |
| 22228 | If a user generates a report to Formatted Excel and asks to activate the workbook, excel will not open if there is a space in the chain to Catalog ID. |
| 22229 | If a user generates a report to Formatted Excel and says no to a chained report, Excel will not open. |
| 22258 | Using the Row Modifier /BB pulls data from the last period in a range instead of the first. |
| 22277 | When using the International Format in the 'Special Format Mask' of the Column Format and a CS is defined in the Print Control field of the Row Format, the International formats are not correct in the DrillDown Viewer. |
| 22278 | When using a format mask in the Row Format and performing a renumber of the row codes alters the format mask in the D Related Rates/Rows/Unit column. |
| 22328 | The 'Print Catalog' option, either from the file menu or from the print icon on the catalog screen, prints only one copy even if the number of copies is changed to two or more copies. |
| 22429 | When performing a 'Save As' on a report and using a description more than 50 characters long, user receives a Runtime Error 5. |
| 22462 | A Run-time error '3021' is received when deleting the last Catalog in the Catalog list via the menu while the Catalog is open. |

| SMR # | Title |
|-------|---|
| 22464 | When generating a report that has a row format with CCAVG/AVGMONTHLY and two columns pulling the same data, no results are returned for one column when the detail for the report is set to Financial & Account. |
| 22478 | A Run-time error 438 is received when generating a report with with the option 'Prompt for output type at run time' selected. |
| 22479 | An Error 5 is received at FRx launch when the user has no access to the FRxSys32.mdb in the shared Sysdata directory on the network. |
| 22517 | Using @ROW and @Column within the Headers/Footers section of the Ctag is not working properly. |
| 22521 | Current Catalog ID is no longer highlighted in the Select Catalog for Display window in the Catalog screen after installing service pack R04670 for FRx 6.7. |
| 22535 | An Error 6 Overflow is received when exporting a transaction detail report to Excel. |
| 22550 | Using the SP and NI Page Options in Column L of a Tree Format does not save in a French Install of FRx. |
| 22555 | When generating a report with a Column Format that uses the X0 print control and an account filter that contains a reference code, the column is not suppressed and '-' are displayed for each row in the Row Format. |
| 22563 | If you copy a cell that has a font style applied to it and then paste that data into another field, the font style is not applied to the new cell. |
| 22584 | A worksheet cell reference does not pull in the correct cell's data when the cell reference contains double alpha characters for the column in the .xls worksheet. |
| 22589 | Using an X0 print control in the Column Format does not work properly when offsetting entries cause a zero balance for that account. |
| 22595 | In a report that uses a TOT row which uses a range and then adds and subtracts other rows and exports to excel with Export formulas selected, FRx only display the formula for the range. |
| 22619 | When opening existing FW Row, Column, Tree Formats from a German install of FRx v6.7, user receives a fatal error message and FRx closes. |
| 22662 | An account that is added back in after being included in a range that was subtracted in a Row Format is included in the total but does not appear in the account detail level of the report. |
| 22689 | When using a Row Format that pulls both GL and Forecaster data, the account format for Forecaster is the format of the GL accounts and not the Forecaster accounts. |
| 22811 | When selecting a Reporting Unit in a Forecaster column the message "This option is only available for GL or Worksheet columns." is displayed and the user cannot restrict the Forecaster column to a specific Reporting Unit in the tree. |
| 22820 | When using both a B0 and SR print control in a Row Format, the zeros are not being suppressed in the columns for those rows nor are the balances being rounded. |

DrillDown Viewer

| SMR # | Title |
|-------|--|
| 18339 | Units of a Tree are in reverse order if user drills into a summary unit and then into a CAL or TOT row. |
| 18722 | When generating a report to account or transaction detail and using the Subtotal on Segment option on the Account/Transaction Detail tab of the catalog, the users cannot drill into account/transaction detail from a TOT or CAL row. |
| 21454 | When selecting the options of legal paper and landscape print within the Print Setup, the DrillDown Viewer displays the report as if it is on normal 8.5 X 11 paper. |
| 21945 | Using 5 or more PI's and a double underscore in a Row Format causes the DrillDown Viewer to repeat pages 3 and 4. |
| 22155 | Using two PIs or a PB and a PI within a single Row Format prevents user from scrolling past the second page in the DrillDown Viewer. |
| 22384 | When printing from the DrillDown Viewer, the second page of the report prints incorrectly. |
| 22387 | Scrolling to the second page of detail for an account within DrillDown Viewer repeats the first page data. |
| 22398 | When printing a report from the DrillDown Viewer where multiple copies are requested and the report is legal and landscape, the report prints letter and landscape. |
| 22499 | The error "Table failed to open" is received when opening a DrillDown Viewer file with a .FRV extension in the 6.7 DrillDown Viewer. |
| 22810 | Opening an .FRD file generated with invalid fonts prevents data from being displayed. |

Report Launcher

| SMR # | Title |
|-------|---|
| 18661 | When multiple reports are generated from within the FRx Report Launcher, some reports display Header Lines from the prior report. |

Report Manager

| SMR # | Title |
|-------|--|
| 21495 | When right clicking in the menu area of Report Manager, paste is only displayed for the first paste. |
| 22818 | An error is received when generating a report book via report server and user overrides periods and dates. |

Report Server

| SMR # | Title |
|-------|---|
| 17172 | Changing the Report Queue Priority status in a Catalog fails to reflect that change on the Report Server. |
| 22137 | When generating a report with a Tree to the Report Server, and using the select units at run time option, the queue database is locked until the user completes their unit selection. If another user queues any report (with or without a tree) when the Selected Units process is incomplete, they will receive an error. |

WebPort

| SMR # | Title |
|-------|--|
| 21531 | When unchecking 'Display GL Account Code' under the report option tab in the Catalog, Webport ignores this setting and still displays the GL Account Code. |
| 22273 | When drilling down to the transaction level in Webport, if one column of the Column Format has a Special format Mask as a % sign, then all the columns will have the same Special Format Mask. |
| 22338 | Beginning Balances do not display in a YTD column in WebPort. |

Issues Specific to DirectLink and the FRx-Forecaster Integration

| SMR # | Title |
|-------|---|
| 22224 | A Runtime Error 3021 is received when zooming into a Row Format's Link to Forecaster column. |
| 22356 | When generating a report that is a consolidated report for a GL company and 2 Forecaster companies, the data displayed in the consolidated report when selecting all units of the tree only displays the data for the 2 Forecaster companies. |
| 22452 | Forecaster Directlink does not pull data when space characters and wild cards are used in the same segment. |
| 22664 | A Login error is received when entering a valid login directly into a Forecaster company in FRx. |
| 22682 | Using a range in the Row Format does not include the last account in the range. |

Issues Specific to Sage MAS 90 ERP and MAS 200 ERP 4.x

| SMR # | Title |
|-------|---|
| 22691 | MAS 90 ProvideX OFSI should initialize script objects using the HOME directory. |
| 22843 | Alpha-Numeric Accounts are not pulling into YTD Reports. |

Technical Support

Contacting Technical Support

If you have any questions regarding this release, please contact **Sage Software Support** at 1-800-854-3415 or logon to Sage Online Support and Services at <http://www.sagesoftwareonline.com/eServices/main/frmLogin.aspx>

For Microsoft FRx Professional or Enterprise Edition:

Please contact FRx Software Technical Support at 1-800-FRx-SOLVE (1-800-379-7658).